**L3 Software Development Technician – Zunoma – Eastbourne – £4.30p/h - 39.5 hours**

**Salary**

After the first year in training the apprentice wage will increase to:

* 22 years old or older - £8.91
* 21 – 22 years old - £8.36
* 18 – 20 years old - £6.56

**Job Purpose**

Working within the I.T. team you will learn skills required for coding and testing of bespoke software for printing and personalising secure documents. Full training will be given programming using the C# programming language and programming theory with specific regard to Production print. In addition, this role will require working with commercial print production software for which training will be given. The I.T. department is also responsible for maintaining the company’s computing infrastructure and this role will include assisting the I.T. team in ensuring a continuous service to our internal and external computer users.

**Apprenticeship Overview**

**Expected duration:** 18 months
**Apprenticeship level: Advanced (Level 3)**

**Programme: Level 3 Software Development Technician**

During this apprenticeship, you will follow a fully supported training programme with The Apprentice and Training Partnership, delivered through combined classroom-based training, workplace assessment/training and online learning.

The training covers the following core occupational duties:

**https://www.instituteforapprenticeships.org/apprenticeship-standards/software-development-technician-v1-0**

**Key responsibilities:**

* Develop bespoke software for in-house printing of personalised documents
* Code and test bespoke software for printing and personalising secure documents
* Work with commercial print production software
* Assist in maintaining the companies computing infrastructure
* Assist the I.T. team in ensuring a continuous service to internal and external computer users
* Assist in day-to-day department duties
* Provide cover and first line internal helpdesk support

**Desired skills**

* Problem solver
* Attention to detail and quality
* Good communication skills
* Ability to work with other team members as well as on own initiative
* Ability to prioritize work
* Previous customer/client experience
* Ability to diagnose and resolve hardware and software issues

**Desired personal qualities**

* Ability to work unsocial hours when required
* Good Communication (verbal and written) and interpersonal skills
* Good organisational skills
* Ability to work under pressure to tight deadlines

**Skills Developed**

* Understand how to operate at all stages of the software lifecycle
* Understand how to use and work with commercial print production software
* Understand how teams work effectively to produce software, and contribute appropriately
* Understand how to write technical design documents
* Understand how to interpret client briefs
* Learn key skills including: Logical and creative thinking, problem-solving, independent working, working as part of a team, effective communication, how to maintain a productive and professional working environment

**Requirements**

It is an advantage to have GCSE 9-4 grades or equivalent in English and Maths to apply for this type of apprenticeship. If you do not have these grades but have completed numeracy and literacy Key Skills/Functional Skills at level two you may also apply for these apprenticeships.

**Eligibility**You must meet the following eligibility criteria to apply for the role:

* Have been a UK/EEA resident for the last 3 years
* Hold valid residency status
* Have the right to work in the UK